

mugs4u.com Image Requirements

- We accept the following file types:

Bitmaps	*.bmp
Postscript	*.eps
Jpeg	*.jpe; *.jpeg; *.jpg
Photoshop	*.psd; *.raw
TIFF	*.tif; *.tiff

Please note that we are unable to accept "Word" or "Publisher" documents, or images that are embedded in any other application.

- All files should be high resolution (300 dpi) and as close to the size of print required as possible. Please **do not** enlarge your images before sending them to us as this will result in a poor quality print. If in doubt email the files to us and if we feel that they are not high enough quality we will let you know.
- We will usually need to crop the image that you send us to make it fit the product. We will use our skills and experience to ensure the best result but please think about the shape of the picture you are sending and the shape of the product that you have ordered: we can't take a tall thin image and wrap it round a mug!
- Please do not email images of more than 4Mb in size: we can accept larger images but not by email. To send files large than 4Mb please email sales@mugs4u.com quoting your order number and the number of large images that you need to send and we will mail you back instructions and a link to a secure cloud storage folder for you to upload them into.

If you have any queries please do not hesitate to contact us by emailing sales@mugs4u.com or by phone on 01248 423992.